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Avaya

Specialist IP Telephony Implement & Support Elective Exam 132-S-911.3

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QUESTION: 1
Your customer has an Avaya S87xx Server with Communication Manager 4.x and needs to add an additional CLAN card to meet its current traffic load. Which two commands add a CLAN board to the system? (Choose two.)

A. add ip-interface
B. change node-name ip
C. add data-module next
D. add circuit-pack next
E. change communication link

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=1

QUESTION: 2
What should be configured on Ethernet ports that are connected to IP phones if the Ethernet switch in the Avaya IP telephony system supports spanning tree and port fast features? (Choose two.)

A. enable port fast
B. disable port fast
C. enable port spanning tree
D. disable port spanning tree

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=2

QUESTION: 3
In an Avaya SIP Enabled Services (SES) solution built with an Avaya IP Telephony system, which Communication Manager command should be setup to ensure that a call to a 46xx SIP phone will route to the corresponding SES server user?

A. Add station
B. Add trunk group
C. Add signaling group
D. Change off-pbx telephone station-mapping

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=3

QUESTION: 4
When defining the network region parameters you can select which RSVP option to use.

Which option is best for VoIP?

A. reserved-load
B. allocated-load
C. controlled-load
D. guaranteed-services

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=4

QUESTION: 5
You are setting up Avaya VoIP Monitoring Manager (VMON) for a customer s Avaya IP telephony system. The default port used by VMON (5005) is already assigned in the network, and so you are assigned another port to use. In which two locations can you change the settings to ensure VMON will work properly? (Choose two.)

A. VMON client
B. VMON server
C. Linux Operation System of the media server
D. Avaya Communication Manager of the media server via change system-parameters ip-options

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=5

QUESTION: 6
A customer is using Avaya 4600 Series IP Telephones on an Avaya S87xx Server using several TN799DP (CLAN) and TN2302 (Medpro) cards. One-third of the IP phones reset simultaneously. Now all the telephones are working. Which three commands could you use to begin troubleshooting the problem? (Choose three.)

A. list sys-links
B. status ip-board resets
C. status link X (X represents a communications link number)
D. test board XXXXX (XXXXX represents a CLAN board location)
E. test board XXXXX (XXXXX represents a Medpro board location)

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=6

QUESTION: 7
What three settings need to be configured on a Layer 2 device? (Choose three.)

A. RIP
B. port speed

C. IP address
D. default gateway
E. routing interface

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=7

QUESTION: 8
Prior to running a backup procedure, what is the command that needs to be initiated in Communication Manager?

A. reset system 4
B. save translations
C. list configuration all
D. list configuration software

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=8

QUESTION: 9
From the Command Line Interface (CLI) of an Avaya S87xx Server, which command verifies that the memory in both servers has been refreshed?

A. server
B. stat server
C. list server
D. sh server mem

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=9

QUESTION: 10
Your objective is to enable traffic segregation in a particular network region by marking each user s traffic with a VLAN tag. Which field on the Avaya Communication Manager Network Regions screen enables this feature?

A. VLAN enabled
B. RSVP enabled
C. RTCP enabled
D. 802.1p/Q enabled

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=10

QUESTION: 11
How many uncompressed, unencrypted concurrent calls does the G350 Media Gateway

provide when using the G7.11 protocol?

A. 16
B. 24
C. 32
D. 64

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=11

QUESTION: 12
You are required to configure more than 300 IP addresses. Which IP address, subnet mask, and gateway combination is valid?

A. (address) 192.168.10.5 / (subnet) 255.255.255.0 / (default gateway) 192.168.10.0
B. (address)192.168.10.5 / (subnet) 255.255.255.0 / (default gateway) 192.168.11.254
C. (address) 192.168.10.5 / (subnet) 255.255.253.0 / (default gateway) 192.168.11.254
D. (address) 192.168.10.5 / (subnet) 255.255.255.128 / (default gateway) 192.168.10.254

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=12

QUESTION: 13
A customer has purchased 20 Avaya IP telephones over a period of three years. Knowing that the IEEE 802.3af standard has been ratified, the customer decided to purchase a C360-PWR switch to provide in-line power to the IP telephones. However, only 15 of the phones power up when they are connected to the C360-PWR. Upon investigation you discover the five phones which would not receive power from C360-PWR are Generation 1 models that are not 802.3af compliant. Which three methods should you use to power these phone? (Choose three.)

A. 356A adapter
B. individual power brick
C. 1152A1 mid-span unit with adapter
D. other vendor 802.3af compliant device
E. IP phone 4600 Ethernet 30A base switch

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=13

QUESTION: 14
If you encrypt the backup data, what type of file will the file type become?

A. tar.tar
B. tar.gz

C. tar.gpg
D. tar.cpc

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=14

QUESTION: 15
A customer has Avaya 4600 and 9600 Series IP phones, located at a remote site connected via a WAN link. Intermittently, the end users complain of no audio or one-way audio when on a call. The customer limited the UDP port range in their routers to be 5000 to 6000. Which command in the Avaya S87xx Server is used to find the UDP port range?

A. status station
B. status ip-network-map
C. disp system-parameter ip
D. display ip-network-region

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=15

QUESTION: 16
What information can be obtained from the status link command when used with an Ethernet link? (Choose three.)

A. IPSI IP address
B. number of IP phones registered against the board
C. number of processor channels active on the CLAN
D. Media Access Control (MAC) address of the TN799 (CLAN) board
E. Media Access Control (MAC) address of the media processor board

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=16

QUESTION: 17
The S8500 is the media server of choice when migrating from which two traditional setups? (Choose two.)

A. G3csi
B. G3r with critical reliability
C. G3r with standard reliability
D. G3si with standard reliability

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=17

QUESTION: 18

What are two functions of the Spanning Tree Protocol? (Choose two.)

A. produces a logical tree topology out of any arrangement of bridges
B. produces a tree call path that is particularly useful when used in conjunction with Advocate
C. provides a high degree of fault tolerance allowing for a network to automatically be reconfigured during certain network failures
D. provides the duplication of devices, services, or devices so that in the event of a failure the redundant duplicated one can take over

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=18

QUESTION: 19
To avoid problems, what should you do prior to implementing VoIP over Frame Relay?

A. conduct a network assessment
B. do NOT implement VoIP over Frame Relay
C. pick a codec set that uses minimal bandwidth
D. meet with the provider of the Frame Relay circuit

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=19

QUESTION: 20
In Communication Manager 5.0 you can have mixed fiber Port Network Connectivity (PNC) and IP PNC. Which statement about mixed PNC is correct?

A. A new license file is required for mixed PN
C.
B. All S8x00 Servers support mixed PNC scenarios.
C. Mutually exclusive cabinets cannot co-exist in the same system.
D. At least one PN needs to be able to support fiber and IP connectivity.

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=20

QUESTION: 21
A customer is using a proprietary wireless point-to-point connection with 10 Mbps available for VoIP communications between the company s two buildings. The customer anticipates that no more than 30 calls will traverse this link at any given time. The only problem with the wireless solution is that minor packet loss can occur during rainy weather. What is the best codec for this customer?

A. G.711

B. G.723
C. G.726
D. G.729

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=21

QUESTION: 22
Which two do IP Network Regions define? (Choose two.)

A. IP routes
B. CODEC sets
C. QoS parameters
D. default gateways

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=22

QUESTION: 23
Which statement is true about using a 46xx series IP endpoint to show packet loss, delay and jitter?

A. Packet loss, delay, congestion and jitter can be seen.
B. You have to use a sniffer trace at the 46xx series endpoint.
C. You cannot get this information at the 46xx series endpoint.
D. If this feature is not disabled, you make a call, go to options, then Network Audio Quality at the 46xxx endpoint.

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=23

QUESTION: 24
An Avaya customer reports that they are having trouble registering their IP Softphone. Which tool can a technician use to help troubleshoot this problem?

A. Switch Monitor
B. Network Sniffer
C. Device Manager
D. VoIP Monitoring Manager (VMON)

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=24

QUESTION: 25
When analyzing a packet capture, where do you look to verify that DiffServ Code Point (DSCP) values are being set correctly by the host?

A. in the IP header
B. in the priority bits
C. in the 802.1Q header
D. in the packet payload

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=25

QUESTION: 26
Which command displays the IP addresses of the Ethernet interfaces on an Avaya S-series Server?

A. systat
B. statapp
C. pingall -a
D. ipsiversion

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=26

QUESTION: 27
A customer plans to use a Media Gateway G450 for the main location with a total of 2000 subscribers connected. Which server should they use?

A. S8100
B. S8300
C. S8500 / S8510
D. S8730

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=27

QUESTION: 28
Which components are needed to stack an Avaya C363-PWR with a G700?

A. The G700 can not be stacked with a C363.
B. two X330STK modules and two ivory-colored octaplane cables only
C. two X330STK modules and two ivory-colored octaplane cables and a DC power supply
D. one X330STK module, one X360STK module, one ivory-colored octaplane cables, one blackcolored octaplane cable

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=28

QUESTION: 29
A customer has three locations with an Avaya S87xx Server at the main location and Avaya G700 Media Gateways at the two remote locations. Which three Avaya Communication Manager forms must be implemented to have the Avaya G700 media resources provide dial tone to the Avaya IP Telephones local to those Avaya G700 Media Gateways? (Choose three.)

A. IP codec sets
B. media gateway
C. IP network map
D. IP network region
E. location parameters

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=29

QUESTION: 30
Which three G250 Media Gateways include eight Power over Ethernet (PoE) LAN ports? (Choose three.)

A. G250 BRI
B. G250 DS1
C. G250 DCP
D. G250 T1/E1
E. G250 Analog

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=30

QUESTION: 31
Which two commands in Communication Manager controls the Media Gateway for ICC registration after LSP registration? (Choose two.)

A. change media-gateway
B. change system-parameters mg-recovery-rule
C. change survivable lsp
D. change ip-network-region

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=31

QUESTION: 32
What is the maximum number of Media Module hardware slots in any single G250?

A. one
B. two

C. three
D. four

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=32

QUESTION: 33
In an IP Connect configuration, without hardware duplication, a customer has implemented separation of the control network. What Ethernet port should be assigned to the Duplication link?

A. Ethernet 0
B. Ethernet 1
C. Ethernet 2
D. Ethernet 3

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=33

QUESTION: 34
What Avaya equipment can accept a P330-WAN module?

A. G150
B. G250
C. G350
D. G700

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=34

QUESTION: 35
After downloading files to the Avaya S87xx Server, where is the update file located?

A. S87xx-server1 /var/home/ftp/pub
B. S87xx-server1 /home/ftp/update/tmp
C. S87xx-server1 /home/ftp/log/updates
D. S87xx-server1 /home/user/bin/update

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=35

QUESTION: 36
You are configuring the Quality of Service (QoS) 802.1P/Q for Avaya 4600/9600 Series IP Telephones. Which two parameters do you program in the Dynamic Host Control Protocol (DHCP) Option 176/242 to enable QoS? (Choose two.)

A. 802.1P=
B. 802.1Q=
C. L2QSIG=
D. L2QAUD=

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=36

QUESTION: 37
Your customer asks you to verify the current subnet mask assigned to a remote Avaya G700 Media Gateway P330 stack management interface. Which command should you use to obtain this information?

A. session stack
B. show interface
C. show interface mgp
D. show interface stack manager

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=37

QUESTION: 38
Click the Exhibit button. Which command produces the output shown in the exhibit?

A. almdisplay
B. almsnmpconf
C. almdisplay -v
D. statusdisplay

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=38

QUESTION: 39
A customer has an Avaya S87xx Server. They are at a remote location and want to administer the Avaya S87xx Server over the company network. The customer has the Avaya S87xx Server IP address. Which port on the customer s WAN must be open to telnet to the server?

A. 69
B. 80
C. 1719
D. 5023

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=39

QUESTION: 40

How many IP addresses need to be configured for a G350 Media Gateway s Layer 2 switch, Layer 3 switch, Media Gateway Processor (MGP) and internal VoIP module?

A. 1
B. 2
C. 3
D. 4

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=40

QUESTION: 41
When initially configuring the Converged Communications Server (CCS), what are the three valid CCS host types? (Choose three.)

A. Edge
B. Home
C. Edge/Edge
D. Home/Edge
E. Home/Home

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=41

QUESTION: 42
From the craft login on an Avaya S8500 Server, which command turns on the FTP service on the Linux platform?

A. sudo ftpserver
B. sudo ftpserv on
C. sudo ftpserv -all
D. sudo ftpserv -enable

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=42

QUESTION: 43
Your customer is unable to light message waiting lights at a small branch office using a shared Intuity voice mail system on a QSIG network running DCS. What is the first command you should execute?

A. list ip-interfaces
B. list media-gateway
C. display-ip-network-region <x>
D. status station <station number>

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=43

QUESTION: 44

Which command verifies the firmware of the P330 Stack Manager of the Avaya G700 Media Gateway?

A. dir
B. image
C. show image version
D. list configuration firmware

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=44

QUESTION: 45

When a PC is attached to an Avaya 4600 Series IP Telephone, what are two requirements when the PC and the telephone are on different VLANs? (Choose two.)

A. The PC must tag the frames.
B. A multi-VLAN port or trunk is required.
C. Spanning Tree Protocol must be enabled.
D. One of the VLANs must be the port/native VLAN.

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=45

QUESTION: 46

Which three IP phone settings are specified via the 176 option of the DHCP server? (Choose three.)

A. VLAN ID
B. gateway IP address
C. gatekeeper IP address
D. TFTP server IP address
E. DHCP forwarding

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=46

QUESTION: 47

Inter-Gateway Alternate Routing (IGAR) can be triggered by _____. (Choose three.)

A. WAN failure
B. ARS/AAR failure

C. exhaustion of VoIP resources
D. forcing calls to alternate routes
E. administered Call Commission Control

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=47

QUESTION: 48
Click the Exhibit button. What is the problem with the routing table display in the exhibit?

A. no problems are displayed
B. the 0.0.0.0 route is invalid
C. overlapping routes within the 172.25.11.x network
D. 0.0.0.0 route is invalid and there are multiple overlapping routes within the 172.25.11.x network

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=48

QUESTION: 49
Audio hairpinning and audio shuffling are administered on which three Avaya Communication Manager screens? (Choose three.)

A. ip-services
B. ip-network-map
C. signaling-group
D. ip-network-region
E. system-parameters features

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=49

QUESTION: 50
You are implementing an ISDN interface with protocol A between two Avaya Enterprise Communications Systems. What do you need on the DS1 administration form?

A. pbx (interface user) at one end and pbx (interface user) at the other
B. qsig with peer master at one end and qsig with peer-slave at the other
C. pbx (interface network) at one end and pbx (interface user) at the other
D. pbx (interface peer master) at one end and pbx (peer-slave) at the other

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=50

QUESTION: 51
You are migrating from a Definity server to an S8500/S87XX server. Where is the IPSI board located?

A. It is always placed into slot number 1.
B. The location depends on which media server is used.
C. It can be slotted into any available media gateway slot.
D. The location depends on which media gateway is used.

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=51

QUESTION: 52
What is the proper way to select time division multiplexing synchronization for an Avaya S87xx Server MultiConnect that uses ATM-Port Network Connectivity?

A. configure the synchronization on the center stage switch
B. configure proper network synchronization on each of the ATM switches
C. configure the system synchronization with the show synch timing command
D. configure the system synchronization with the change synchronization command from the system terminal

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=52

QUESTION: 53
A customer wants to use one Avaya VoIP Monitoring Manager (VMON) to monitor the QoS of a VoIP call for their Avaya Communication Manager system. Which two commands can you use to make the setting applicable for the entire system? (Choose two.)

A. ch ip-services
B. ch ip-interfaces
C. ch ip-network-region
D. ch system-parameters ip-options

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=53

QUESTION: 54
In a Port Network using Center Stage Switch connectivity, which boards are required to enable Enterprise Survivable Servers (ESS) functionality?

A. EI and CLAN
B. IPSI and CLAN
C. IPSI and MedPro
D. MedPro and CLAN

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=54

QUESTION: 55
By default, which Ethernet port is reserved for the services port on an Avaya S8500 Server?

A. Ethernet 0
B. Ethernet 1
C. Ethernet 2
D. Ethernet 3

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=55

QUESTION: 56
Two voice endpoints in an IP network have different CODECs. How are calls between the endpoints affected?

A. the call completes, unshuffled
B. both the calling and called parties hear fast-busy
C. the calling party hears ringing while the called party hears fast-busy
D. both parties hear ringing and the call can be answered but the voice quality is garbled

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=56

QUESTION: 57
Hair pinning refers to the process of IP endpoints using different codec sets having the retransmission go through the IP media processor to convert from one IP codec to the other but remaining in TCP/IP (TDM resources not used). Which statement is true about hair pinning and the Avaya Communication Manager?

A. By default, hair pinning is automatically allowed in Avaya Communication Manager.
B. The default of "n" on the station form in Avaya Communication Manager disallows hair pinning.
C. Avaya best practice standards recommend not using hair pinning because it undermines high quality VoIP.
D. Allowing hair pinning makes troubleshooting difficult because you are never sure of the route the call is taking within the switch.

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=57

QUESTION: 58
What color is the LED when a TN circuit pack is executing a test?

A. red
B. green
C. yellow
D. amber

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=58

QUESTION: 59
Which IP address, subnet mask, and gateway combination is valid?

A. 192.168.10.5 255.255.255.0 192.168.10.0
B. 192.168.10.5 255.255.255.0 192.168.11.254
C. 192.168.10.5 255.255.255.128 192.168.10.254
D. 192.168.10.5 255.255.254.0 192.168.11.254

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=59

QUESTION: 60
Your customer asks you to verify the current subnet mask assigned to a remote Avaya G350 Media Gateway Primary Management Interface (PMI). Which two commands identify the information requested? (Choose two.)

A. status pmi
B. show running-config
C. show interface vlan (vlan #)
D. list configuration media-gateway

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=60

QUESTION: 61
Your customer asks you to verify the current subnet mask assigned to the internal VoIP interface engine in an Avaya G700 Media Gateway. Which command obtains this information?

A. status pmi
B. show interface
C. show running-config
D. list configuration media-gateway

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=61

QUESTION: 62

Which user action is required after installation of a new license file on an Enterprise Survivable Server (ESS) system?

A. save translations
B. server interchange
C. reset sys 4 on active server
D. reset sys 4 on the ESS server

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=62

QUESTION: 63
You use the ping command for troubleshooting. What is the Avaya recommended maximum acceptable value for milliseconds (ms) delay when assessing VoIP quality?

A. 20 ms
B. 80 ms
C. 120 ms
D. 180 ms

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=63

QUESTION: 64
A Media Gateway G450 installed on a customer site needs to be replaced because of a faulty fan unit. What is the most sensible approach?

A. Make sure you disconnect power to the system. Replace the fan unit. Reconnect the power to the system.
B. The fan unit can be exchanged in operation without interrupting service. The replacement must be made within a minute of removing the faulty unit.
C. The fan unit cannot be replaced on site. The whole G450 Media Gateway needs to be sent for repair.
D. Stop the fan using the "stop fan" command in the Command Line Interface (CLI). Replace the fan unit. Start the new fan unit using the "start fan" command.

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=64

QUESTION: 65
Which two parameters are found in an H.323 Signaling Group form? (Choose two.)

A. QoS parameters
B. a default gateway
C. the far-end network region

D. a TN799 C-LAN for call signaling

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=65

QUESTION: 66
Which Avaya Communication Manager command verifies the integrity of a loaded license file?

A. test license
B. test integrity
C. list license soft long
D. list configuration control

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=66

QUESTION: 67
When a TN2302 IP Media Processor is involved in a VoIP call, what would you expect to see as the output of the status station <ext> command?

A. the RTP sequence numbers should increase with each status command
B. the RTP sequence numbers should decrease with each status command
C. the RTP sequence numbers should remain constant with each status command
D. the RTP sequence numbers have nothing to do with voice audio on the IP Media Processor

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=67

QUESTION: 68
An Avaya 4600 Series IP Telephone user reports that his phone is out of service. Which maintenance command shows whether the phone is attempting to communicate with its Call Server?

A. status link
B. list trace ras
C. status station
D. display station

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=68

QUESTION: 69
How many G.711 calls (20 ms sampling) can traverse an IP/PPP T1 link without packet loss?

A. 12

B. 18
C. 23
D. 24

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=69

QUESTION: 70

A customer is having a poor voice quality in their VoIP deployment. Upon Avaya s recommendation, the customer uses the VoIP Monitoring Manager to measure one-way network delay between endpoints. What are three guidelines for the delay measurements? (Choose three.)

A. ITU spec should be 250 ms or less
B. 80 ms delay or less can yield the best quality
C. delay over 250 ms causes "talk over" problems
D. delay over 180 ms could be acceptable depending on customer expectations, analog trunks used, codec type, etc.

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=70

QUESTION: 71

What is the "official" Avaya program to test and certify third-party vender products?

A. System Integration Lab (SIL)
B. Avaya Certification Program (ACP)
C. MultiVantage Certification Program (MCP)
D. DeveloperConnection (DevConnect) Program

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=71

QUESTION: 72

You have a Communication Manager R3 1 phone system with all IP phones and there is no dial tone. You verify that all of the hardware is working properly. Which two steps can you take to identify the cause of the problem? (Choose two.)

A. verify that the MedPro board has the correct IP settings
B. set a static IP address on you laptop and see if you can ping the TN799
C. set a static IP address on your laptop and see if you can ping the TN2312
D. set a static IP address on your laptop and see if you can ping the TN2302 or TN2602

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=72

QUESTION: 73
You are concerned about potential network problems affecting a TN799DP (CLAN) circuit pack and want to check the interface for errors. Which two commands give error counts on the TN799DP circuit pack? (Choose two.)

A. status link
B. get ethernet <board location>
C. list measurements clan sockets <board location>
D. list measurements clan ethernet <board location>

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=73

QUESTION: 74
An Avaya customer wants to have high level security for their VoIP calls when they use their IP telephones. They are told that Avaya supports media encryptions for voice. How do you demonstrate to them that their calls are encrypted?

A. use a Network Sniffer tool to capture the voice packets and show that the packets cannot be played back
B. connect a PC to the other switch port on the testing phone and show that the voice packet are unrecognizable
C. bridge another phone in the system to the testing phone and show that nothing can be heard through the bridged call appearance
D. connect an IP phone to a spare port on the same switch that the testing phone is connected to and show that the voice packets are unrecognizable

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=74

QUESTION: 75
Which license mode does a Local Survivable Processor (LSP) enter when it becomes active?

A. no license mode
B. license error mode
C. license normal mode
D. an LSP does not require a license

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=75

QUESTION: 76
Which Avaya Communication Manager command shows the media module firmware on all gateways?

A. show mg list
B. list configuration all
C. display media-gateway all
D. list configuration media-gateway <number>

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=76

QUESTION: 77
Which configuration command is used to have ports on a C363T-PWR enable IEEE 802.1p/Q frames to go to the next network element?

A. set port <mod-num/port_num> dotlq
B. set trunk <mod_num/port_num> dotlq
C. set port dotlq <mod_num/port_num> on
D. set port <mod_num/port_num> dotlq enable

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=77

QUESTION: 78
A customer deploys VoIP over a WAN link. They have followed some industry recommendations to conserve bandwidth, but they are experiencing substantial clipping with the voice calls over the WAN. What is the cause of clipping?

A. setting the Layer 3 signaling DSCP value as 46
B. using a compressed codec such as G.729 over the WAN link
C. using compressed RTP to minimize bandwidth for audio usage
D. enabling silence suppression to stop packets when silence is detected

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=78

QUESTION: 79
A customer used to have one VoIP Monitoring Manager (VMON) for their entire system. They recently setup a remote branch which is far from the main site and the bandwidth between the two sites are limited that, they do not want the remote branch to send RTCP packets to the main site. They have setup another VMON server in that branch, what should they do next?

A. set up the new VMON to collect RTCP data from the remote branch
B. create another IP interface for the branch to use the new VMON there
C. the remote branch will automatically send the packet to the new system, as it is the nearest to it
D. create another IP Network Region for the branch and the RTCP settings of the Network Region to use the new VMON there

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=79

QUESTION: 80

A customer needs a tool to troubleshoot poor voice quality on their Avaya 4600 and 9600 Series IP Telephones. You sell them the Avaya VoIP Monitoring Manager (VMON). Which two parameters does the Avaya VMON display? (Choose two.)

A. jitter
B. round trip time
C. quantizing errors
D. number of Real-Time Transport Protocol (RTP) packets

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=80

QUESTION: 81

Which two parameters are displayed with the Avaya Communication Manager command list measurements CLAN ethernet? (Choose two.)

A. link status
B. CRC check
C. collision count
D. registered end points

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=81

QUESTION: 82

When configuring Layer 2 switch ports, which three basic settings must be administered? (Choose three.)

A. LAG
B. VLAN
C. port speed
D. enable the port
E. full or half duplex

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=82

QUESTION: 83

Within a single Avaya Communication Manager 4.0, how can you have conflicting four digit extensions for separate locations in a four digit plan?

A. you insert an additional digit on the incoming trunk group form
B. you enter a different UDP code on the dial plan analysis form and take it off in the incoming trunk group
C. you enter an extra digit on the dial-plan analysis and delete a digit in the routing pattern
D. you enter X where x is the location number on the uniform dial plan and prefix an additional first digit; the changed number matches in AAR analysis and goes to a pattern

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=83

QUESTION: 84
When installing the G250, which two Media Modules can be placed in slot V2? (Choose two.)

A. MM720
B. MM340
C. MM711
D. MM342

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=84

QUESTION: 85
Which is a characteristic of a global VLAN ID?

A. must have at least five digits
B. can vary from one device to another
C. supports QoS between multi-vendor WAN/LANs
D. remains consistent across all VLAN tagging schemes

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=85

QUESTION: 86
A customer would like to have an additional menu language available for the 9630 phones. What has to be done for providing this language?

A. You have to load a multi-language firmware package into the 9630 phones. Provide this package on the phone file server for download.
B. The menu language file has to be available on the phone file server. Second, the local display language parameter has to be activated in the 46xxsettings.txt file. Reboot the affected phones.
C. Go to the 9630 phone menu settings and enable the parameter multi language support.
D. Change the parameter display language in the station form to user-defined.

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=86

QUESTION: 87

You have an Avaya S87xx system with Avaya IP telephones. You want to implement QoS. Which statement is true?

A. only the Avaya devices are configured to tag their traffic with priority; o specific configurations are required on the network devices
B. specific prioritization and queuing features are enabled on the network devices;o specific configurations are required on the Avaya devices
C. both of the Avaya devices need to tag their traffic with priority, and the network devices need to employ prioritization and queuing mechanisms
D. either the Avaya devices need to tag their traffic with priority or the network devices need to employ prioritization and queuing mechanisms, but not both

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=87

QUESTION: 88

A company has an all-Cisco, switched Fast Ethernet backbone with multiple VLANs. The customer wants to roll out an Avaya voice application that is very delay sensitive. The customer selected Inter-Switch Link for VLAN tagging and prioritization. Why is IEEE 802.1Q/p a better choice?

A. IEEE 802.1Q/p is not a better option
B. IEEE 802.1Q/p includes a MAX_DELAY field that allows you to set the maximum delay in milliseconds
C. IEEE 802.1Q/p s footprint in the frame is smaller and does not require an extra checksum to be calculated by the switch
D. IEEE 802.1Q/p is faster because it automatically resends dropped packets from the switch s buffer instead of waiting for the Application layer to resend

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=88

QUESTION: 89

Your customer is using MM340s between two S8300 Server with a G350 in different networks in different locations. You can ping the near-end and far-end interface associated with the MM340, but you cannot ping beyond the far-end interface. What are the two most likely problems associated with the configuration? (Choose two.)

A. The IP addresses of all components need to be configured to be on the same network.
B. The default ip-route on the near-end may not have been administered or has been administered incorrectly.
C. The default ip-route of the far-end device may not have been administered or has

been administered incorrectly.
D. There is no problem. The far-end S8300/G350 is on a different network and one would not expect to be able to ping to it.

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=89

QUESTION: 90
A G450 Media Gateway can be controlled directly from an Avaya Server S8500C. What is the associated license file functionality that needs to be included?

A. Processor Ethernet (PE)
B. PNC Duplication
C. Port Network Support
D. Processor and System MSP

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=90

QUESTION: 91
A company purchases the right to use Avaya IP Softphone for 100 stations. The users complain that the call center buttons (AUX, After-Call, Login, and Logout) programmed on their stations no longer work as expected. What is the most likely cause of this problem?

A. TCP/UDP port blockage in the corporate WAN
B. improper administration of the stations in the PBX
C. users trying to use the application for non-supported functions
D. improper installation of the Avaya IP Softphone application on the users PCs

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=91

QUESTION: 92
A customer used to have one VoIP Monitoring Manager (VMON) for their entire system. They recently setup a remote branch which is far from the main site and the bandwidthbetween the two sites are limited that, they do not want the remote branch to send RTCP packets to the main site. They have setup another VMON server in that branch, what should they do next?

A. set up the new VMON to collect RTCP data from the remote branch
B. create another IP interface for the branch to use the new VMON there
C. the remote branch will automatically send the packet to the new system, as it is the nearest to it
D. create another IP Network Region for the branch and the RTCP settings of the Network Region to use the new VMON there

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=92

QUESTION: 93
Which hardware is required to implement Avaya IP Softphone in the telecommuter mode?

A. DS1 board
B. CLAN board
C. digital circuit board
D. media processor board

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=93

QUESTION: 94
You are troubleshooting an Avaya 4624 IP Telephone that is not registering with the server. The configuration is a single Avaya G700 Media Gateway with an internal Avaya S8300 Server, and all devices exist on a flat network. You need to determine if the telephone is being seen by the Avaya G700 Media Gateway. Which command confirms that the phone in question is being seen by the Avaya G700 Media Gateway?

A. from the P330 CLI "show mac"
B. from the P330 CLI "show cam"
C. from the P330 CLI "show IP interface"
D. from the media gateway processor CLI "show IP interface"

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=94

QUESTION: 95
You have configured a media gateway G350 with an Avaya server S8300 acting as Internal Call Controller. Gateway and server are assigned to VLAN 12. Which gateway command you have to use to add the Internal Call Controller to VLAN 12?

A. "interface vlan 12", then "icc-vlan"
B. icc-vlan 12
C. set vlan server 12
D. set default-vlan 12

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=95

QUESTION: 96
You are provisioning the 5-digit dialing plan. You have carefully planned separate ranges of extensions for each location. The dial plans have been completed with all required fields. Youwould nowlike to associate an AAR code with the non-local range of extensions. Which Avaya Communication Manager screen can accomplish this?

A. uniform dial plan
B. AAR analysis
C. ARS analysis
D. ISDN public-unknown-numbering

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=96

QUESTION: 97
Which Avaya Communication Manager command verifies the integrity of aloaded license file?

A. test license
B. test integrity
C. list license soft long
D. list configuration control

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=97

QUESTION: 98
Your customer is installing an S8300 media server as an internal Call Controller in a G700 Media Gateway. Within the gateway, a MM312 has been included for DCP telephones and a MM711 for analog telephones. The customer intends to connect 18 IP telephones. What hardware would you recommend for IP telephony connectivity?

A. a MM760 VoIP engine
B. a MM314 LAN module
C. a MM316 LAN Media Module
D. a Power Over Ethernet switch

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=98

QUESTION: 99
Which two statements about VoIP Monitoring Manager are true? (Choose two.)

A. VoIP Monitoring Manager is a GUI-based tool that can chart historical graphs of audio performance on VoIP endpoints
B. VoIP Monitoring Manager can be used to troubleshoot VoIP endpoints registration problems and call signaling problems
C. the reporting interval of VoIP Monitoring Manager can be varied depending on the required granularity of the performance statistics
D. VoIP Monitoring Manager is a text-based tool that has the look and feel of a CLI and can be embedded into Cajun switches as an add-on feature

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=99

QUESTION: 100

Click the Exhibit button. A customer calls in and reports problems with VoIP voice quality. During your troubleshooting, you perform a traceroute from the server to one of the IP phones. Given the traceroute in the exhibit, what is the most likely problem in this network?

A. too much delay on the last trace route
B. a layer 2 (switch) loop on the 198.152.12.x segment
C. a layer 3 (routing) loop on the 198.152.12.x segment
D. Spanning Tree problems causing the network not to converge

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=100

QUESTION: 101

DHCP option codes 128 to 254 are reserved for site-specific options. A single number out of this range is commonly utilized by vendors to configure their Avaya IP phones via DHCP (Option 176). Which additional option code supports vendor-specific options?

A. 3
B. 23
C. 43
D. 63

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=101

QUESTION: 102

You have determined that a no dial tone condition on an IP phone is causedby the phone having the wrong firmware version. Where can you get the correct version of firmware?

A. avaya.support.com
B. support.avaya.com
C. www.avayasupport.com
D. www.avaya.com/support

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=102

QUESTION: 103

Which configuration command is used to have ports on a C363T-PWR enable IEEE 802.1p/Qframes to go to the next network element?

A. set port <mod-num/port_num> dotlq
B. set trunk <mod_num/port_num> dotlq
C. set port dotlq <mod_num/port_num> on
D. set port <mod_num/port_num> dotlq enable

Answer: http://www.twpass.com/twpass.com/exam.aspx?ecode=132-S-911.3&qno=103

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